



5-year guarantee against spoke breakage!

Thanks to the proven CITEC Power Block System, we offer a 5-year guarantee against spoke breakage on all CITEC system wheels that are equipped with this unique connecting system!

Guarantee conditions

In addition to the statutory guarantee claims, CITEC issues a 5-year guarantee (starting from the date of purchase) against spoke breakage caused by normal stress on all CITEC system wheels that are equipped with the patented Power Block System. This guarantee is only valid for the first owner.

If the guarantee claim is approved by CITEC, the costs of repair and shipping (if paid for by CITEC) will be refunded. This guarantee is valid within the EU.

Spoke breakage, which was caused by outside influence (e.g. fall, branch, chain etc.), is not covered by this guarantee. Moreover, no guarantee claims will be accepted in the case of improper repair or mounting, as well as combination with inadequate products. CITEC will neither compensate for indirect damage resulting from accidents, nor for any consequential damage. Mandatory liability regulations remain unaffected from this guarantee.