

racktime Guarantee

Starting from the production year 2009, tubus carrier systems GmbH grants a worldwide 10 year guarantee for racktime carriers.

The worldwide guarantee of 10 years does not reduce the 2-year-warranty-period regulated by law (according to EU law).

The guarantee only applies to a total technical failure/ breakdown of a carrier. Any other damages due to improper mounting or damages like scratches, corrosion or deformation are explicitly excluded from any guarantee claims. Only the original owner of the carrier is entitled to claim guarantee benefits. The entitlement has to be proved by the corresponding sales receipt of the carrier.